

PRACTICE ASSESSMENT

INTRODUCTION

A Practice Assessment conducted by Haydon Practice Innovations will involve a site visit and comprehensive appraisal of the business systems across the practice. The purpose of an assessment is to provide that practice with a detail analysis of the business systems that need to be developed to enable the practice to develop and grow.

The assessment will involve a full day in which the Reviewer will meet with the Practice Principals and key staff for a series of interviews and observe the business operations of the practice. At the end of the day the Reviewer will meet with the Principals to provide an initial verbal report. This verbal report will be followed up by a comprehensive written report.

Practice Assessment

The Practice Assessment will attend to the following key areas:

- Business Structures
- Governance and decision making processes
- Business Direction
- Financial Management Systems
- People (Human Resource) Management
- Core Business Systems
- Service Delivery Models
- Information Technology
- Risk Management
- Infrastructure development

Mentoring

To assist practices to implement the recommendations of the report, Haydon Practice Innovations also offers a practice management mentoring package. Conducting a practice visit provides the ideal background for establishing a mentoring relationship with the practice manager. This visit enables the mentor to get a first hand appraisal of the environment in which the practice manager is working, the practice manager's role and the strategic directions of the practice.

* Refer to Practice Manager Mentoring Package

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